



QUALITY POLICY

Midland Formwork aims to set quality as one of our core values and as such aims to provide a defect free product to high standards to meet or exceed our clients needs, to achieve complete satisfaction with the services we provide.

We shall reach our quality goals by:

- Taking time and care in our work to ensure the finished product meets and exceeds our client's requirements.
- Ensure employees are trained and competent with the necessary skill sets required to complete a quality job.
- Making continuous growth by learning and improving from our experiences gained by ourselves and others.
- Keeping up to date with the latest construction materials, equipment and working methods.
- Actively seek customer feedback.
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We will strive to achieve the standard and quality expected from us and continually monitor our performance towards achieving excellence in quality.

This policy is communicated to all employees and sub-contractors and is made available to the public. the Managing Director personally commits to this policy and signs this policy statement in acknowledgment of this.

Signed for and on behalf of Midland Formwork Limited.

Mr Brett Norton

Director

Date: 11/07/2020